

Brendan Thompson

From: Marc Bitar
Sent: Thursday, October 12, 2023 11:21 AM
To: List: Inside Sales; List: Outside Sales; warehouse
Cc: Alana Jacobson; Steve Rill
Subject: Hold Orders - Truck Depot

Please note Econofast has advised all orders that state "HOLD FOR PICKUP AT TRUCKING DEPOT", must have a contact name and phone number.

We are getting charged extra money for them holding the goods, as the customers are not picking up the goods. The trucking companies have no one to get a hold of to pick up the goods from their depot so the goods sit there and we are getting charged daily.

Going forward, if shipping sees an order without the contract name and number, they will contact you for this information. The order will sit here and be not be shipped out until the contact name and number for the hold for pickup order is advised.

Please advise if you have any questions or concerns.

Thanks, Marc



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